



CAMERA VALDOSTANA
CHAMBRE VALDÔTAINE



MADE IN VDA



IN.VA. S.p.A.



IN.VA., an in-house company under the Val d'Aosta Regional Junta, Aosta Borough Council, and the Val d'Aosta Health Service, works in information and communication technology planning and making IT systems for its own partners.

With the passage of time, we have come to understand the changes seen by customers in the public sector, as well as building up skills in organising, planning, implementing, and managing public IT systems and other services for the public, especially in the health field.

In recent years, we have widened the range of services offered as planning and implementing IT systems, running and managing networks, equipment, and technological infrastructures, is running complex programs and preparing management advice sessions, as well as providing maintenance for IT systems and designing new services for the general public.

Technological plans

INVA designs technology to analyse, develop, and manage technological systems for networks, especially:

- specialist technological services as part of systems;
- data centres able to widen the range of hosting and housing for customer operating systems;
- the internet as an ISP (Internet Service Provider), LIR (Local Internet Registry) with RIPE (Reseaux IP Européens), and an Autonomous System;
- voice over IP (VOIP) and wireless telecommunications systems;
- geographical networks.

Programme plans

Our programmes are designed to provide IT services to local government, in line with central e-government directives and the latest trends being implemented in the public sector. This field covers:

- websites for individual departments or parts thereof, such as portals – even when very complex – in terms of the number of people using them and the range of services available;
- administration and accounting systems and vertical solutions, which take advantage of the many years of experience which INVA has in: Training and Work, the Local Environment, Local Industry, Teaching and Cultural Assets, Health, Social Services, Veterinary services, Agriculture and Natural Resources, and Tourism.

Technical services

The main purpose of our technical services is to make available to all our customers a suite of management, infrastructure and operating systems to help them identify, plan, and provide those indispensable services to ensure that local government is doing what it ought to and as it ought to. This suite includes:

- providing infrastructure service management (hosting, housing, local connectivity, email, integrated changeover services, etc.);
- managing, maintaining, and providing help for systems (technological service desk, hardware maintenance, software help, desktop management, system & network management, etc.).

Services for local people

Services for local people, provided on site or in our offices using different solutions, include call centres, contact centres, and front-of-house desks, in the health service and elsewhere.

They are mainly designed to deal with the needs of long-stay patients, such as the C.U.P. where patients can reserve a hospital bed.

They also deal with specific initiatives such as those involving European funding.

The company is certified ISO 9001-2008, and is forbidden by law from working on foreign markets.

I numeri dell'azienda

Fatturato: > 10M €

Numero Dipendenti: 51 ÷ 250

Caratteristiche

INNOVAZIONE

CERTIFICAZIONI

Indirizzo

Regione Borgnalle, 12

11100 Aosta (AO)

Tel. +39 0165 367711

E-mail: inva@invallee.it